How to Set Up Visa Purchase Alerts

Get alert messages sent to you via text or email when purchases are made using your Visa credit or debit cards.

INITIAL SET-UP
Copy and paste the following link into a browser window:

STEP 1: Click on Check eligibility.

STEP 2: Enter the first 9 digits of your debit or credit card.
Click Check Eligibility.

STEP 3: Enter your first and last names as they appear on your card, an email address, and a username.
After reviewing the Terms & Conditions and the Privacy Policy, click on the box to agree.

STEP 4: Check your email account: a confirmation code will be sent to the email address that was entered. Please allow up to 15 minutes to receive the email.

Be sure the email address entered is correct, as verification to activate your alerts will be sent to that address.
Create a password that contains letters and numbers.
Click Continue.

The code expires quickly; enter it as soon as it is received! If you click the Resend Code button, a new one will be sent and the previous one will expire.
Click Continue.
**STEP 5:** Once you have entered the code you will be prompted to enter your card information. Be sure to double check all information entered for accuracy.

Card Nickname is a required field and cannot contain spaces or symbols, only numbers or letters.

Click **Create Account**.

**STEP 6:** Choose your alerts settings. Email alerts are automatically selected.

If you wish to only receive email alerts, choose the purchase amount and triggering events for your alerts, and then click **Save Changes**.

If you choose **Text**, you will be prompted to enter and confirm your mobile number.

If you choose **Text**, you will be prompted to enter and confirm your mobile number.

Review the disclosure message and click **Yes** if you agree to the Terms and Conditions and Privacy Policy for receiving text alerts. Click **No** if you decide not to proceed with text alerts.

Check your mobile device for a confirmation code, and promptly enter it into the next screen. Then click **Continue**.

Once you have finished creating or making changes to your alerts, click **Save Changes**.
**STEP 7:** Click **History** to see alerts from the past seven days.

**STEP 8:** You may now **Add** another card and set up alerts for it in the same way. Click **Edit** to change the saved information for the selected card.

If more than one card is registered for alerts, arrows will appear next to the card icon. The nickname and last four digits of the selected card will appear below.

**STEP 9:** **Log out** if you are finished setting up your Visa purchase alerts.

**STEP 10:** Use the URL at right to log in to make changes or add other cards in the future.

https://purchasealerts.visa.com/

Manage your account

- Username
- Password
- Remember me on this device

Sign In