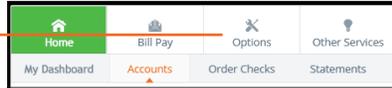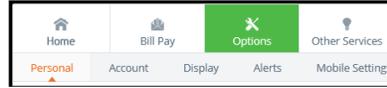# How to set up Signal Mobile Banking

This allows you to use the Signal mobile app on your device.
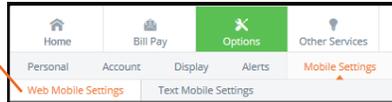
STEP 1: Click on the **Options** tab

Home	Bill Pay	Options	Other Services
My Dashboard	Accounts	Order Checks	Statements

STEP 2: Click on **Mobile Settings**

Home	Bill Pay	Options	Other Services
Personal	Account	Display	Alerts	Mobile Settings

STEP 3: Click on **Web Mobile Settings**

Home	Bill Pay	Options	Other Services
Personal	Account	Display	Alerts	Mobile Settings
Web Mobile Settings	Text Mobile Settings		

STEP 4: Check to enable web access

Choose **Yes** or **No** for text alerts

Type your mobile number

Choose your mobile carrier

Mobile Web Settings ?

Enable web access for your mobile device ☑

Receive Text Message Alerts   Yes
**Standard wireless carrier charges

apply**

Mobile Phone Number   123   456   7890

Select your wireless provider   Verizon

Only selected accounts will show in the mobile account listing. These settings will not affect transfers or previously selected accounts in bill pay or mobile deposit.

☑ PRIMARY CKG0020
☑ PRIMARY SVGS0000
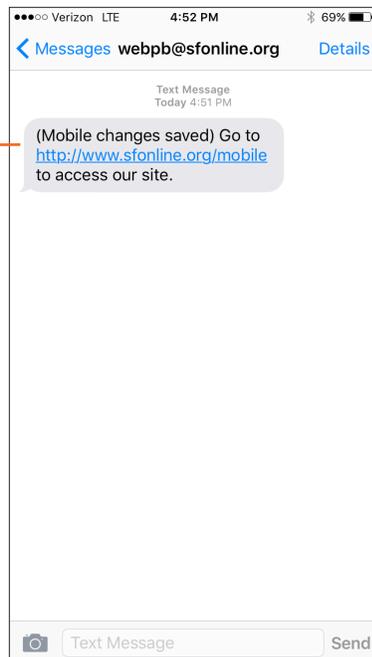
STEP 5: Verify that all the information is correct before clicking **Confirm**. Use **Edit** to change any information.

Mobile Phone Number: (123)456-7890   ** This number will receive select text messages from mobile banking **

Receive Text Message Alerts: Yes   ** Standard wireless carrier charges apply **

Mobile Web Address: http://www.sfonline.org/mobile

You have elected to view the following accounts through your mobile device through your provider, Veri

PRIMARY CKG0020 | PRIMARY SVGS0000

[Confirm]   [Edit]   [Cancel]

STEP 6: Check your mobile device for a confirmation text.

Information Message: A confirmation text message has been sent to your mobile device number **(123)456-7890**. Successfully saved Mobile Web Settings.

STEP 7: The confirmation message on your mobile device will look like this. The link will take you to the Signal mobile banking site.

●●●○○ Verizon LTE   4:52 PM   ✶ 69% ■

‹ Messages **webpb@sfonline.org**   Details

Text Message
Today 4:51 PM

(Mobile changes saved) Go to http://www.sfonline.org/mobile to access our site.
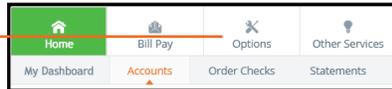
◎ Text Message   Send

You are now set up to use the Signal Financial mobile app, **Connected**, available for free on the App Store and Google Play.
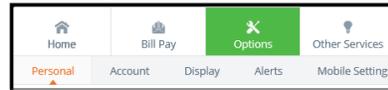
How to set up Signal Text Banking

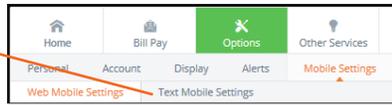This allows you to use text messages to check balances and history.

STEP 1: Click on the **Options** tab

Home	Bill Pay	Options	Other Services
My Dashboard	Accounts	Order Checks	Statements

STEP 2: Click on **Mobile Settings**

Home	Bill Pay	Options	Other Services
Personal	Account	Display	Alerts	Mobile Settings

STEP 3: Click on **Text Mobile Settings**

Home	Bill Pay	Options	Other Services
Personal	Account	Display	Alerts	Mobile Settings
Web Mobile Settings	Text Mobile Settings		

STEP 4: Check to enable text access and agree to the Terms & Conditions

☑ Enable text access for your mobile device

☑ Accept Signal Financial FCU Text Banking Terms & Conditions View Terms & Conditions

Type your mobile number

Mobile Phone Number 123 456 7890

** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (301) 933-9100 for more information. 1 message per request **

Choose your mobile carrier

Select Your Wireless Provider Verizon ▼

Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages.

STEP 5: Check for each account you want to access via text message.

Create a Mobile Short Name for each account.

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
☑ PRIMARY SVGS0000	SAV
☑ PRIMARY CKG	CHK

The available text commands are listed here. Please make a note of them for future reference.

Text Commands
Bal=All Acct Bal
Bal *Mobile Short Name*=Single Acct Bal
Hist=All Accts Recent Activity
Hist *Mobile Short Name*=Single Acct Activity
Help=Commands
Stop=Cancel
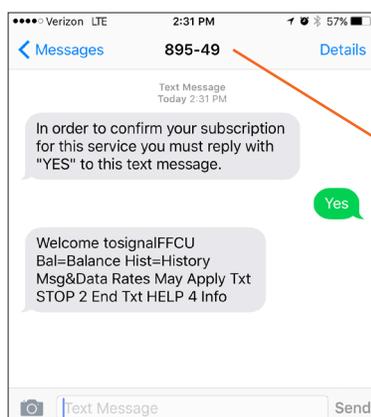
STEP 6: Verify that all the information is correct before clicking **Confirm**. Use **Edit** to change any information.

FI Text Number:	89549
Mobile Phone Number:	(123) 456-7890
Wireless Provider	Verizon

** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (301) 933-9100 for more information. 1 message per request **

Text Delivery	Account Name	Mobile Short Name
YES	PRIMARY SVGS0000	SAV
YES	PRIMARY CKG	CHK

Text Commands
Bal=All Acct Bal
Bal *Mobile Short Name*=Single Acct Bal
Hist=All Accts Recent Activity
Hist *Mobile Short Name*=Single Acct Activity
Help=Commands
Stop=Cancel

[Confirm] [Edit] [Cancel]

Information Message: In order to complete enrollment changes, you must reply "YES" to the text message sent to your mobile device.

STEP 7: Check your mobile device for a confirmation text.

STEP 8: Reply **Yes** to the confirmation message on your mobile device to activate the text banking service.

●●●○ Verizon LTE 2:31 PM 🔋 57% ■

< Messages **895-49** Details

Text Message
Today 2:31 PM

In order to confirm your subscription for this service you must reply with "YES" to this text message.

Yes

Welcome tosignalFFCU
Bal=Balance Hist=History
Msg&Data Rates May Apply Txt
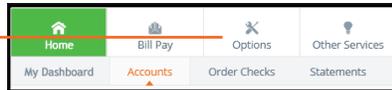STOP 2 End Txt HELP 4 Info

📷 | Text Message | Send

895-49 is Signal Financial's short code. Please add it to your device's **Contacts** to send text commands without having to remember it.

How to set up alerts for your accounts

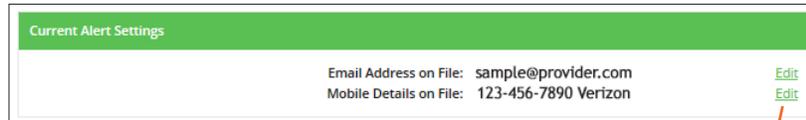This allows you to receive specified alert messages by various methods.

STEP 1: Click on the **Options** tab

🏠 Home	💼 Bill Pay	✖ Options	💡 Other Services
My Dashboard	Accounts	Order Checks	Statements

STEP 2: Click on **Alerts**

🏠 Home	💼 Bill Pay	✖ Options	💡 Other Services
Personal	Account	Display	Alerts	Mobile Settings

STEP 3: **Current Alert Settings** lists the email address and mobile number currently receiving alerts. A blank means no email address or mobile number has been set up.

Current Alert Settings

Email Address on File: sample@provider.com   Edit
Mobile Details on File: 123-456-7890 Verizon   Edit

To add or change an alert contact method, click **Edit**. If adding, then click **Add Additional Mobiles**.

Add Additional Mobiles

Mobile Phone Number : 123 456 7890 Delete
Mobile Provider: Verizon

Submit   Cancel

Type your number, choose your provider, then click **Submit**.

If no alerts are set up for an alert category, its box will be blank.

Balance   Add Balance Alerts
When balance in: Goes: Amount: Alert Me Via:

Add Balance Alerts

STEP 4: To add an alert, click **Add _____ Alerts**

STEP 5: Choose the options you prefer, depending on the alert. Click **Continue**.

Account: PRIMARY CKG ▼

Above/Below: Alert: Balance Below ▼

Amount: 50 . 00

Alert me: ☑ Login ☑ Email ☑ Text

Continue   Cancel

STEP 6: Double-check the email address and mobile number for the alert. If the information is correct, click **Submit**. If not, click **Back** to correct it.

You have elected to get alerts via email. You can edit your email address. However, alerts referencing these email addresses could be impacted. To add a new email address or delete an existing one, you need to click on the **Alert Setting** menu tab.

☑ Email Address: SAMPLE@PROVIDER.COM

You have elected to get alerts via SMS text. You can edit your mobile number.
However, alerts referencing these mobile numbers could be impacted. To add a new mobile number or delete an existing one, you need to click on the **Alert Setting** menu tab.

☑ Mobile Phone Number: 123 456 7890

Verizon ▼

Submit   Back   Cancel