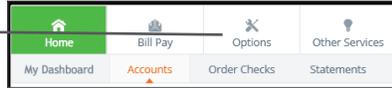# How to Use Text Banking

Check balances and history via text message directly from a mobile device, without the need to log in to eBanking.

INITIAL SET-UP

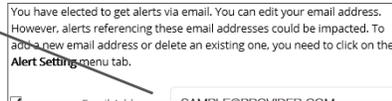This must be done in eBanking on a desktop or laptop computer.

STEP 1: Click on the **Options** tab

Home	Bill Pay	Options	Other Services
My Dashboard	Accounts	Order Checks	Statements

STEP 2: Click on **Mobile Settings**

Home	Bill Pay	Options	Other Services
Personal	Account	Display	Alerts	Mobile Settings

STEP 3: Click on **Text Mobile Settings**

You have elected to get alerts via email. You can edit your email address. However, alerts referencing these email addresses could be impacted. To add a new email address or delete an existing one, you need to click on the **Alert Setting** menu tab.

STEP 4: Check to enable text access and agree to the Terms & Conditions

☑ Enable text access for your mobile device

☑ Accept Signal Financial FCU Text Banking Terms & Conditions   View Terms & Conditions

Mobile Phone Number   123 456 7890

** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (301) 933-9100 for more information. 1 message per request **

Select Your Wireless Provider   Verizon ▼

Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages.

Type your mobile number

Choose your mobile carrier

STEP 5: Check for each account you want to access via text message.

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
☑ PRIMARY SVGS0000	SAV
☑ PRIMARY CKG	CHK

Text Commands

Bal=All Acct Bal
Bal *Mobile Short Name*=Single Acct Bal
Hist=All Accts Recent Activity
Hist *Mobile Short Name*=Single Acct Activity
Help=Commands
Stop=Cancel

Create a Mobile Short Name for each account.

The available text commands are listed here. Please make a note of them for future reference.

STEP 6: Verify that all the information is correct before clicking **Confirm**. Use **Edit** to change any information.

FI Text Number: 89549
Mobile Phone Number: (123) 456-7890
Wireless Provider   Verizon

** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (301) 933-9100 for more information. 1 message per request **
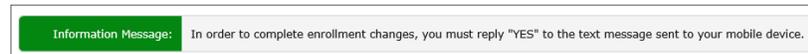
Text Delivery	Account Name	Mobile Short Name
YES	PRIMARY SVGS0000	SAV
YES	PRIMARY CKG	CHK

Text Commands

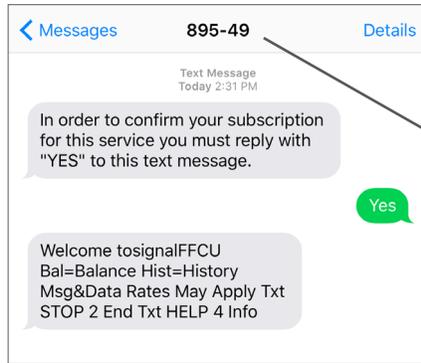Bal=All Acct Bal
Bal *Mobile Short Name*=Single Acct Bal
Hist=All Accts Recent Activity
Hist *Mobile Short Name*=Single Acct Activity
Help=Commands
Stop=Cancel

Confirm   Edit   Cancel

STEP 7: Check your mobile device for a confirmation text.

Information Message: In order to complete enrollment changes, you must reply "YES" to the text message sent to your mobile device.

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STEP 8: Reply **Yes** to the confirmation message on your mobile device to activate the text banking service.

‹ Messages	**895-49**	Details

Text Message
Today 2:31 PM

In order to confirm your subscription for this service you must reply with "YES" to this text message.

Yes

Welcome tosignalFFCU
Bal=Balance Hist=History
Msg&Data Rates May Apply Txt
STOP 2 End Txt HELP 4 Info

89549 is Signal Financial's short code. Please add it to your device's **Contacts** to send text commands without having to remember it.

USING TEXT BANKING

Please note that although Text Banking is a free service from Signal, normal data and messaging rates will apply to any messages sent or received on your mobile device.

AVAILABLE TEXT COMMANDS

Bal	Available balance for checking and savings accounts
Bal + shortname	Available balance for the specified account, example: Bal Sav
Hist	Last four transactions for checking and savings accounts
Hist + shortname	Last four transactions for the specified account, example: Hist Sav
Help	List of available commands
Stop	Cancel use of text banking

STEP 1: Send a text message to 89549 using one of the above commands. You will receive a text in reply with the information requested. These text commands can be used to check your accounts anytime, any day of the week.

Bal sfck

SignalFFCU Text BankingBalance:
SFCK:

Text Message   Send

Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M ⌫
123 🙂 🎤   space   return

STEP 2: If you need more information about your accounts, log in to eBanking.

If you suspect there may be fraudulent transactions on your account, send Member Services a secure message from eBanking or call 301-933-9100, ext. 298 immediately.

NOTE: Signal Financial will not send unsolicited messages using the information you enter to enroll in Text Banking. Text messages from Signal Text Banking will come from 89549 and are marked "SignalFFCU Text Banking." If you receive a text message you believe is suspicious, please send us a secure message in eBanking or call 301-933-9100, ext. 298.

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